

# **LERETAnet**

# SEAMLESS TAX SERVICE TECHNOLOGY

LERETAnet streamlines the tax experience with easy-to-use, customizable software.



### Understand your organization's current risk

View a summary of total risk in delinquent property taxes across your portfolio so you can make better-informed decisions.

## **Build custom reports**

Filter and export data to Excel to easily analyze, manipulate, and share information.

#### **Generate instant letters and statements**

Promptly inform customers about delinquent taxes through customized, branded letters that can be exported instantly.

#### Look up agency profiles

Quickly access detailed information on over 24,000 tax agencies nationwide.

#### **Enable smart notifications**

Never miss a tax delinquency with emails alerting your team to take timely action.

#### Stay informed with agency updates

Access the agency bulletin board for announcements of changes, delays, or unique updates impacting you and your customers.

## Continue learning with LERETA University

Access LERETAnet resources for ongoing training, including a video tutorial library, training environment, navigation of the system, and how-tos.



# LERETAnet's ADVANCED **SOLUTIONS FOR SEAMLESS** TAX MANAGEMENT



# Easy tax contract management

- Add new contracts < 30 seconds.
- Minimal inputs.
- Intuitive system to reduce errors.
- Smart quality assurance checks for critical fields.



#### Two-click letter creation

- Easily identify and prioritize delinquent loans.
- Generate customized letters with just two clicks.
- Set business rules for follow-ups.
- Quick access to history via global search.
- Platform's working queues ensure no delinquency is overlooked.



# **Efficient reporting**

- Interactive monthly planner map.
- Easily track upcoming tax amounts and delinquency reports.
- Access state-specific grids detailing important dates and agency information.
- Provides a clear overview of tasks in progress and those in the pipeline.



# **Up-to-date agency information**

- Receive personalized alerts for agency changes relevant to your portfolio.
- Keep important updates as unread messages for future reference.
- Interactive map that highlights agency updates.



#### **Transparent customer support**

- Easy-to-find links and a dashboard showing all tickets and statuses.
- Simplified customer service request process.
- Interactive tutorial videos.

